

SVQ in Hospitality Services at SCQF Level 5 Accredited from: 19/04/2017 Group Award Code: GM2N 22

To achieve this qualification candidates must complete 10 units in total.

Three mandatory units and seven optional units. All seven optional units should be selected from either Group A, B, C, D, E or F.

If either Group A or F is selected then candidates must complete the unit PPL2GEN5 Maintain Food Safety in a Hospitality Environment.

If either Group D or E is selected then candidates must complete the unit PPL2GEN4 Maintain Food Safety in a Kitchen Environment.

Mandatory	Mandatory units: all three units required					
SQA Code	P1st Code	Unit Title	SCQF Level	SCQF Credits		
HK6J 04	PPL1GEN1	Maintain Health and Safety in Hospitality	4	3		
		Work Effectively as Part of a Hospitality	4	2		
HL15 04	PPL1GEN4	Team				
HL17 04	PPL2GEN1	Impact of Personal Behaviour in Hospitality	5	3		

Group A: seven units required, including PPL2GEN5 Maintain Food Safety in a					
	Environment		1		
SQA	P1st Code	Unit Title	SCQF	SCQF	
Code			Level	Credits	
HL1K 04	PPL2GEN5	Maintain Food Safety in a Hospitality	5	3	
		Environment			
		Prepare and Clear Areas for Food and	4	3	
HL2E 04	PPL1FBS1	Beverage Service	4	٥	
HL2D 04	PPL1FBS2	Provide a Food and Beverage Service	5	4	
HL2C 04	PPL2FBS1	Prepare and Clear the Bar Area	5	3	
HL29 04	PPL2FBS2	Serve Alcoholic and Soft Drinks	5	5	
HL28 04	PPL2FBS3	Prepare and Serve Cocktails (Mixology)	5	4	
HL27 04	PPL2FBS4	Prepare and Serve Beer/Cider	5	4	
HL26 04	PPL2FBS5	Prepare and Serve Wine	5	5	
HL25 04	PPL2FBS6	Maintain Cellars and Kegs	5	2	
HL24 04	PPL2FBS7	Clean Drink Dispense Lines	5	4	
		Prepare and Serve Dispensed and Instant			
HL22 04	PPL2FBS8	Hot Drinks	5	3	
HL21 04	PPL2FBS9	Set Up a Specialist Coffee Station	5	3	
		Prepare and Serve Beverages from a			
HL1Y 04	PPL2FBS10	Specialist Coffee Station	5	3	
HL1X 04	PPL2FBS11	Clean and Close a Specialist Coffee Station	5	4	
HL1W 04	PPL2FBS12	Receive, Store and Issue Drinks Stock	5	2	
HL1T 04	PPL2FBS13	Prepare and Clear Areas for Table Service	5	4	

HL1R 04	PPL2FBS14	Serve Food at Table (Formal Dining)	5	5
HL1N 04	PPL2FBS15	Serve Food at Table (Casual Dining)	5	3
HL1M 04	PPL2FBS16	Provide a Silver Service	5	4
HL1L 04	PPL2FBS17	Provide a Buffet Service	5	2
HL1J 04	PPL2FBS18	Convert an Area for Dining	5	4

Group B: seven units required						
SQA	P1st Code	Unit Title	SCQF	SCQF		
Code			Level	Credits		
HL2Y 04	PPL1HK1	Collect Linen and Make Beds	3	3		
		Work Individually and Follow Reporting				
HL2R 04	PPL1HK5	Procedures in a Cleaning Environment	4	2		
HL2N 04	PPL2HK1	Clean and Service a Range of Areas	5	3		
HL2M 04		Work Using Different Chemicals, Liquids				
FILZIVI U4	PPL2HK2	and Equipment	5	5		
HL2L 04	PPL2HK3	Maintain Housekeeping Supplies	5	3		
HL2K 04	PPL2HK4	Clean, Maintain and Protect Hard Floors	5	4		
		Clean and Maintain Soft Floors and				
HL2H 04	PPL2HK5	Furnishings	5	4		
HL2G 04	PPL2HK6	Provide a Linen Service	5	3		
		Carry Out Periodic Room Servicing and				
HL2F 04	PPL2HK7	Deep Cleaning	5	3		
		Maintain Food Safety in a Hospitality				
HL1K 04	PPL2GEN5	Environment	5	3		

Group C:	Group C: seven units required				
SQA	P1st Code	Unit Title	SCQF	SCQF	
Code			Level	Credits	
		Deal with Communications as Part of the			
HL3E 04	PPL2FOH1	Reception Function	5	3	
HL3D 04	PPL2FOH2	Deal with the Arrival of Customers	5	4	
HL3C 04	PPL2FOH3	Deal with Bookings	5	4	
111 24 04	DDI OFOLIA	Prepare Customer Accounts and Deal with	_	2	
HL3A 04	PPL2FOH4	Departures	5	3	
111.00.04	DDI OFOLIE	Produce Documents in a Business	_	_	
HL39 04	PPL2FOH5	Environment	5	4	
HL38 04	PPL2FOH6	Use Office Equipment	4	2	
HL37 04	PPL2FOH7	Communicate in a Business Environment	5	4	
111.05.04	DDI OFOLIO	Handle Customer Communications and	_		
HL35 04	PPL2FOH8	Book External Services	5	3	
HL34 04	PPL2FOH9	Provide Reception Services	5	3	
HL33 04	PPL2FOH10	Store and Retrieve Information	5	3	
HL31 04	PPL2FOH11	Provide Tourism Information Services to Customers	5	5	
HL1V 04	PPL2GEN7	Resolve Customer Service Problems	6	5	
HLIV 04	PPLZGEN/	Promote Additional Services or Products to	0	3	
HL20 04	PPL2GEN8	Customers	6	5	
		Deal with Customers Across a Language			
HL23 04	PPL2GEN9	Divide	6	5	
		Deal with Customers Across a Cultural			
HL2A 04	PPL2GEN10	Divide	5	5	
1110104	DDI OCENIA	Maintain Customer Service Through	_	0	
HL2J 04	PPL2GEN11	Effective Handover	4	2	

HL30 04	PPL2GEN12	Maintain and Deal with Payments	5	3
HL2T 04	PPL2GEN13	Use Social Media in Hospitality	6	3

Group D: seven units required, including PPL2GEN4 Maintain Food Safety in a Kitchen Environment.				
SQA Code	P1st Code	Unit Title	SCQF	SCQF
			Level	Credits
		Maintain Food Safety in a Kitchen		
HL1C 04	PPL2GEN4	Environment	5	5
		Prepare and Finish Simple Salad and		
HL03 04	PPL1PC5	Fruit Dishes	4	2
HL1G 04	PPL1PRD1	Prepare Hot and Cold Sandwiches	5	3
HL32 04	PPL2GEN14	Complete Kitchen Documentation	5	2
HL3T 04	PPL2GEN15	Set Up and Close Kitchen	5	2
		Prepare and Present Food for Cold		
HK8V 04	PPL2PC28	Presentation	5	3
HL11 04	PPL2PRD1	Produce Basic Fish Dishes	5	5
HL0X 04	PPL2PRD4	Produce Basic Vegetable Dishes	5	5
		Produce Basic Cereal, Pulse and Grain		
HL0R 04	PPL2PRD8	Dishes	5	5
HL0P 04	PPL2PRD9	Produce Basic Pasta Dishes	5	3

Group E: seven units required, including PPL2GEN4 Maintain Food Safety in a					
Kitchen Env	vironment.				
SQA Code	P1st Code	Unit Title	SCQF	SCQF	
			Level	Credits	
		Maintain Food Safety in a Kitchen			
HL1C 04	PPL2GEN4	Environment	5	5	
		Prepare and Clear Areas for Food and			
HL2E 04	PPL1FBS1	Beverage Service	4	3	
HL2D 04	PPL1FBS2	Provide a Food and Beverage Service	5	4	
HL2Y 04	PPL1HK1	Collect Linen and Make Beds	3	3	
		Work Individually and Follow Reporting			
HL2R 04	PPL1HK5	Procedures in a Cleaning Environment	4	2	
		Prepare and Finish Simple Salad and			
HL03 04	PPL1PC5	Fruit Dishes	4	2	
HL1G 04	PPL1PRD1	Prepare Hot and Cold Sandwiches	5	3	
HL2C 04	PPL2FBS1	Prepare and Clear the Bar Area	5	3	
HL29 04	PPL2FBS2	Serve Alcoholic and Soft Drinks	5	5	
HL28 04	PPL2FBS3	Prepare and Serve Cocktails (Mixology)	5	4	
HL27 04	PPL2FBS4	Prepare and Serve Beer/Cider	5	4	
HL26 04	PPL2FBS5	Prepare and Serve Wine	5	5	
HL25 04	PPL2FBS6	Maintain Cellars and Kegs	5	2	
HL24 04	PPL2FBS7	Clean Drink Dispense Lines	5	4	
		Prepare and Serve Dispensed and Instant			
HL22 04	PPL2FBS8	Hot Drinks	5	3	
HL21 04	PPL2FBS9	Set Up a Specialist Coffee Station	5	3	
		Prepare and Serve Beverages from a			
HL1Y 04	PPL2FBS10	Specialist Coffee Station	5	3	
		Clean and Close a Specialist Coffee			
HL1X 04	PPL2FBS11	Station	5	4	
HL1W 04	PPL2FBS12	Receive, Store and Issue Drinks Stock	5	2	

		Daniel and Olean Assess for Table	T 1	
LII 4 T 04	DDI OEDCAO	Prepare and Clear Areas for Table	_	4
HL1T 04	PPL2FBS13	Service	5 5	<u>4</u> 5
HL1R 04	PPL2FBS14	Serve Food at Table (Formal Dining)		
HL1N 04	PPL2FBS15	Serve Food at Table (Casual Dining)	5	3
HL1M 04	PPL2FBS16	Provide a Silver Service	5	4
HL1L 04	PPL2FBS17	Provide a Buffet Service	5	2
HL1J 04	PPL2FBS18	Convert an Area for Dining	5	4
05 04	DDI OFOLIA	Deal with Communications as Part of the	_	•
HL3E 04	PPL2FOH1	Reception Function	5	3
HL3D 04	PPL2FOH2	Deal with the Arrival of Customers	5	4
HL3C 04	PPL2FOH3	Deal with Bookings	5	4
	551.050114	Prepare Customer Accounts and Deal	_	
HL3A 04	PPL2FOH4	with Departures	5	3
		Produce Documents in a Business	_	
HL39 04	PPL2FOH5	Environment	5	4
HL38 04	PPL2FOH6	Use Office Equipment	4	2
HL37 04	PPL2FOH7	Communicate in a Business Environment	5	4
		Handle Customer Communications and		_
HL35 04	PPL2FOH8	Book External Services	5	3
HL34 04	PPL2FOH9	Provide Reception Services	5	3
HL33 04	PPL2FOH10	Store and Retrieve Information	5	3
		Provide Tourism Information Services to		
HL31 04	PPL2FOH11	Customers	5	5
HL1V 04	PPL2GEN7	Resolve Customer Service Problems	6	5
		Promote Additional Services or Products		
HL20 04	PPL2GEN8	to Customers	6	5
		Deal with Customers Across a Language		
HL23 04	PPL2GEN9	Divide	6	5
		Deal with Customers Across a Cultural		
HL2A 04	PPL2GEN10	Divide	5	5
		Maintain Customer Service Through		
HL2J 04	PPL2GEN11	Effective Handover	4	3
HL30 04	PPL2GEN12	Maintain and Deal with Payments	5	3
HL2T 04	PPL2GEN13	Use Social Media in Hospitality	6	3
HL32 04	PPL2GEN14	Complete Kitchen Documentation	5	2
HL3T 04	PPL2GEN15	Set Up and Close Kitchen	5	2
HL2N 04	PPL2HK1	Clean and Service a Range of Areas	5	3
		Work Using Different Chemicals, Liquids		
HL2M 04	PPL2HK2	and Equipment	5	5
HL2L 04	PPL2HK3	Maintain Housekeeping Supplies	5	3
HL2K 04	PPL2HK4	Clean, Maintain and Protect Hard Floors	5	4
		Clean and Maintain Soft Floors and		
HL2H 04	PPL2HK5	Furnishings	5	4
HL2G 04	PPL2HK6	Provide a Linen Service	5	3
		Carry Out Periodic Room Servicing and		
HL2F 04	PPL2HK7	Deep Cleaning	5	3
		Prepare and Present Food for Cold		
HK8V 04	PPL2PC28	Presentation	5	3
HL11 04	PPL2PRD1	Produce Basic Fish Dishes	5	5
HL0X 04	PPL2PRD4	Produce Basic Vegetable Dishes	5	5
		Produce Basic Cereal, Pulse and Grain		
HL0R 04	PPL2PRD8	Dishes	5	5
HL0P 04	PPL2PRD9	Produce Basic Pasta Dishes	5	3

	Group F: seven units required, including PPL2GEN5 Maintain Food Safety in a Hospitality Environment.				
SQA Code	P1st Code	Unit Title	SCQF Level	SCQF Credits	
		Maintain Food Safety in a Hospitality	2010.	Ground	
HL1K 04	PPL2GEN5	Environment	5	3	
-		Prepare and Clear Areas for Food and		_	
HL2E 04	PPL1FBS1	Beverage Service	4	3	
HL2D 04	PPL1FBS2	Provide a Food and Beverage Service	5	4	
HL2Y 04	PPL1HK1	Collect Linen and Make Beds	3	3	
		Work Individually and Follow Reporting			
HL2R 04	PPL1HK5	Procedures in a Cleaning Environment	4	2	
HL2C 04	PPL2FBS1	Prepare and Clear the Bar Area	5	3	
HL29 04	PPL2FBS2	Serve Alcoholic and Soft Drinks	5	5	
HL28 04	PPL2FBS3	Prepare and Serve Cocktails (Mixology)	5	4	
HL27 04	PPL2FBS4	Prepare and Serve Beer/Cider	5	4	
HL26 04	PPL2FBS5	Prepare and Serve Wine	5	5	
HL25 04	PPL2FBS6	Maintain Cellars and Kegs	5	2	
HL24 04	PPL2FBS7	Clean Drink Dispense Lines	5	4	
		Prepare and Serve Dispensed and Instant			
HL22 04	PPL2FBS8	Hot Drinks	5	3	
HL21 04	PPL2FBS9	Set Up a Specialist Coffee Station	5	3	
TILLI	11 221 200	Prepare and Serve Beverages from a			
HL1Y 04	PPL2FBS10	Specialist Coffee Station	5	3	
11211 01	11 221 2010	Clean and Close a Specialist Coffee			
HL1X 04	PPL2FBS11	Station	5	4	
HL1W 04	PPL2FBS12	Receive, Store and Issue Drinks Stock	5	2	
TILIVV 04	TT LZT DOTZ	Prepare and Clear Areas for Table			
HL1T 04	PPL2FBS13	Service	5	4	
HL1R 04	PPL2FBS14	Serve Food at Table (Formal Dining)	5	5	
HL1N 04	PPL2FBS15	Serve Food at Table (Casual Dining)	5	3	
HL1M 04	PPL2FBS16	Provide a Silver Service	5	4	
HL1L 04	PPL2FBS17	Provide a Buffet Service	5	2	
HL1J 04	PPL2FBS18	Convert an Area for Dining	5	4	
TILIO 04	TT LZI DOTO	Deal with Communications as Part of the	3		
HL3E 04	PPL2FOH1	Reception Function	5	3	
HL3D 04	PPL2FOH2	Deal with the Arrival of Customers	5	4	
HL3C 04	PPL2FOH3	Deal with Bookings	5	4	
11230 04	TT LZI OHO	Prepare Customer Accounts and Deal	3		
HL3A 04	PPL2FOH4	with Departures	5	3	
TILOA 04	TT LZI OTI4	Produce Documents in a Business	3	3	
HL39 04	PPL2FOH5	Environment	5	4	
HL38 04	PPL2FOH6	Use Office Equipment	4	2	
HL37 04	PPL2FOH7	Communicate in a Business Environment	5	4	
IILJI U4	I I LZI OIII	Handle Customer Communications and	J	+	
HL35 04	PPL2FOH8	Book External Services	5	3	
HL34 04	PPL2FOH9	Provide Reception Services	5	3	
HL33 04	PPL2FOH10	Store and Retrieve Information	5	3	
1 1L33 U4	I F LZFOHIU	Provide Tourism Information Services to	3	3	
HL31 04	PPL2FOH11	Customers	5	5	
HL1V 04	PPL2GEN7	Resolve Customer Service Problems	6	5	
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		Promote Additional Services or Products		
HL20 04	PPL2GEN8	to Customers	6	5
		Deal with Customers Across a Language		
HL23 04	PPL2GEN9	Divide	6	5
		Deal with Customers Across a Cultural		
HL2A 04	PPL2GEN10	Divide	5	5
		Maintain Customer Service Through		
HL2J 04	PPL2GEN11	Effective Handover	4	2
HL30 04	PPL2GEN12	Maintain and Deal with Payments	5	3
HL2T 04	PPL2GEN13	Use Social Media in Hospitality	6	3
HL2N 04	PPL2HK1	Clean and Service a Range of Areas	5	3
		Work Using Different Chemicals, Liquids		
HL2M 04	PPL2HK2	and Equipment	5	5
HL2L 04	PPL2HK3	Maintain Housekeeping Supplies	5	3
HL2K 04	PPL2HK4	Clean, Maintain and Protect Hard Floors	5	4
		Clean and Maintain Soft Floors and		
HL2H 04	PPL2HK5	Furnishings	5	4
HL2G 04	PPL2HK6	Provide a Linen Service	5	3
		Carry Out Periodic Room Servicing and		
HL2F 04	PPL2HK7	Deep Cleaning	5	3